

Tune Protect Motor Easy “Jaga Your Car” Campaign – Terms and Conditions

Organizer & Contest Period

1. This Campaign is organized by Tune Insurance Malaysia Berhad (“Organizer”, “We”, “Us”, “Tune Protect”).
2. The Campaign will commence on 3 September 2026 at 10:00 AM (GMT +8) and end on 31 October 2026 at 5:00 PM (GMT +8) (“**Campaign Period**”).

Eligibility

3. The Campaign is open to all Malaysians, Permanent Residents, Work Permit / Employment Pass Holders, or otherwise legally employed persons in Malaysia and their Dependents (Family Members) who are at least 18 years old as of the start of the Campaign Period (“Eligible Customers”).
4. Participation in the Campaign constitutes acceptance of these Terms & Conditions.

Campaign Mechanics

5. To participate in the campaign, all Eligible Customers must fulfil the following conditions:
 - a. Purchase/Renew Motor Easy (Car Insurance) on
 - i. Tune Protect’s website: <https://shop.tuneprotect.com/car-insurance> or
 - ii. Tune Protect app
 - b. The new/renewed Motor Easy policy must have a **minimum Sum Insured of RM70,000** or be a **Third Party, Fire & Theft policy**.
 - c. Purchase/renewal must be completed within the campaign period.
 - d. Motor Easy policies purchased via third-party platforms or agents are excluded from this campaign.
6. Only customers who have completed payment successfully will be eligible to participate in the campaign. The Organizer will not be responsible for any failure to complete payment or purchase successfully for whatever reason.
7. Upon successful completion of payment, the voucher codes will be sent to the customer via email.
8. The vouchers will be distributed based on the following criteria:
 - Policies with minimum Sum Insured of RM70,000 – **full package of four (4) vouchers**
 - Third Party, Fire & Theft policies – **mini package of two (2) vouchers**

Voucher Benefits & Validity

Benefit	Minimum Spend / Eligibility	Merchant
RM30 Off Service Maintenance Package	Minimum spend RM150	ServAuto
RM50 Off Dashcam	Minimum spend RM200	ServAuto
RM100 Off Car Tint Package	Minimum spend RM400	ServAuto
RM40 Off ASTRA Car Battery*	Applicable on eligible ASTRA battery models	Bateriku

* RM40 total benefit comprises RM20 discount on battery price and RM20 scrap battery trade-in value.

- The voucher codes are valid from **3 September 2026 to 31 August 2027**.
- Expired vouchers shall be deemed invalid and cannot be extended, replaced, refunded or exchanged.

General terms and conditions for voucher redemption

9. Voucher codes must be applied at the point of purchase.
10. Discounts will not be applied retrospectively after payment has been completed.
11. Each voucher may only be redeemed in accordance with the applicable merchant's requirements.
12. Vouchers are not exchangeable for cash, credit or any other form of compensation.
13. Vouchers cannot be combined with other promotions, discounts, voucher codes or offers unless otherwise stated by the respective merchant.
14. Product and service availability are subject to the participating merchant's prevailing inventory and operational capacity.
15. Vouchers are non-transferable and may not be sold, exchanged or assigned to another party.
16. No refunds, reimbursements or credits will be provided for unused, forgotten or unredeemed vouchers.
17. The Organizer, its agencies, its directors, its affiliates, and representatives shall not be liable for any damage relating to and/or arising from the vouchers or misuse of the vouchers, or any claims, liabilities, expenses, losses or damages be it directly or indirectly, arising out of or in connection with this Campaign and/or the vouchers.
18. Customers shall be responsible for any additional costs, duties, taxes and/or other incidental expenses incurred because of and/or related to their acceptance or use of the vouchers or participation in this Campaign.

19. The Organizer reserves the right to replace or change any voucher at any time before, during or after the Campaign Period, at its sole discretion, with an item of equal or lower value due to unavailability of the original voucher or unforeseen circumstances. All decisions by Tune Protect are final and binding.

ServAuto Voucher Redemption

20. ServAuto vouchers are redeemable exclusively through the ServAuto website.
21. Customers must enter the voucher code during checkout to enjoy the applicable discount.
22. The voucher is applicable only to eligible products available on the ServAuto website at the time of redemption.
23. Following successful redemption, customers are responsible for:
- Completing the purchase;
 - Selecting a preferred workshop; and
 - Scheduling the servicing or installation appointment where applicable.
24. All purchases, bookings, installations, servicing appointments, cancellations, rescheduling requests, payments and fulfilment matters are subject to ServAuto's prevailing policies and terms and conditions.

Bateriku Voucher Redemption

25. The Bateriku promo code is applicable to eligible ASTRA battery models only.
26. The promo code may be redeemed:
- Via participating Bateriku outlets; or
 - Through Bateriku's online channels.
27. Customers must provide or apply the promo code before completing payment.
28. The RM40 total benefit comprises:
- RM20 discount on battery price; and
 - RM20 scrap battery trade-in value.
29. One redemption is permitted per vehicle plate number during the campaign period.
30. Battery inspection, installation, warranty and after-sales services are subject to Bateriku's prevailing terms and conditions.

Merchant Responsibility

31. Products and services redeemed under this Campaign are supplied and fulfilled by the respective participating merchants.
32. Tune Protect acts solely as the promoter and distributor of the vouchers.

33. Any issues relating to product quality, service quality, installation, fulfilment, warranty, repairs, returns or customer complaints shall be handled directly by the respective merchant.
34. Tune Protect shall not be responsible or liable for any loss, damage, claim or dispute arising from products or services supplied by participating merchants.

Fraud and Misuse

35. Tune Protect and participating merchants reserve the right to reject, suspend or cancel any voucher that is suspected of:
- Fraudulent activity;
 - Abuse of promotional mechanics;
 - Unauthorized usage; or
 - Breach of these Terms & Conditions.

Amendment and Termination

36. The Organizer reserves the right to amend, suspend or terminate the Campaign at any time before, during or after the Campaign has commenced, with or without any prior notice and reason. For the avoidance of doubt, amendment, suspension or termination of the campaign by the Organizer shall not entitle the customers to any claim or compensation against the Organizer for all losses, damages, and/or costs suffered or incurred as a direct or indirect result of the act of amendment, suspension or termination.
37. The Organizer reserves the right to change the Campaign Mechanics or any of these Terms and Conditions at any time without prior notice.
38. All decisions made by Tune Protect and participating merchants regarding the Campaign shall be final and binding.

Personal Data Protection Act 2010

39. The Organizer reserves its rights to publish or display materials or information, including but not limited to the names of all Customers for marketing, advertising, and publicity purposes in any manner it deems appropriate. By participating in the Campaign, Customers shall also confirm that they have read, understood, and accepted Tune Protect's Privacy Policy at <http://www.tuneprotect.com/privacy-policy>.
40. By participating in this Campaign, customers are deemed to agree to be bound by the Terms and subject to the Conditions set out herein. The Terms and Conditions herein shall prevail over any inconsistent terms, conditions, provisions, or representations contained in any other promotional or advertising materials for the campaign. In the event of any inconsistency, conflict, ambiguity or discrepancy between the English version and any other language version of these terms and conditions, the English version shall always prevail.

Liability & Responsibility

41. Tune Protect Malaysia shall bear no responsibility for any damage, loss (including but not limited to direct, indirect and consequential loss), expenses, liability, injury or disappointment incurred or suffered by the customers with this Campaign, the promotion of this Campaign or the use of any vouchers, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

Governing Law

42. These Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia, and all parties agree to submit to the exclusive jurisdiction of the courts of Malaysia.

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